

# Care Management Transformation Clinical Redesign



Reducing clinical variation represents a critical element of your organization's ability to deliver more affordable healthcare. However, reducing variation successfully and sustainably – while simultaneously maintaining or even improving outcomes – requires clinical redesign initiatives that optimize care deliver and engage physicians.

We partner with your physicians and care management staff to redesign care. Using data, analytics and peer-appropriate benchmarks, we identify areas of clinical variation and recommend ways to reduce costs, right-size resources and improve outcomes. We then partner with you to redesign processes across your acute and post-acute continuum. The result: true partnership between physicians and care management staff in the pursuit of shared goals to reduce clinical variation, optimize patient throughput and increase quality.

## Our Approach

More than 21 years ago, Novia pioneered the creation of a clear approach for care management initiatives under capitation. Today we continue to work with hospitals and healthcare systems to transform their care delivery across the continuum.

A clinician oversees every client project, and every project team comprises a project director responsible for ongoing client communication as well as subject-matter experts with immense knowledge and healthcare consulting experience. We begin each project with an assessment phase to identify opportunities to improve costs and efficiencies. We then vet each opportunity with you and together we prioritize the opportunities and determine the project plan to achieve the results. Once agreed, we move into implementation phase.

## All along, we remain focused on our core tenets

1. We do good client work...every time
2. We assemble strong teams
3. We motivate our people for exceptional performance
4. We operate our business in a manner that ensures your future and ours

## Client Benefits



**Reduce clinical variation**



**Engage physicians**



**Improve transitions of care**



**Reduce costs & improve quality**



### Ready to Talk?

Contact Nancy Lakier today to discuss how Novia Strategies' Care Management Transformation consulting solutions can help your organization succeed.

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