

Clinical Document Improvement



With financial pressure continuing to mount, hospitals need to ensure they maximize reimbursement if they want to continue to care for their communities. A critical component of your ability to achieve this: the quality of your clinical documentation.

Too often, we find silos between revenue cycle, care management and physicians that undermine an organization's ability to maximize reimbursement as well as its delivery of quality care. Novia's clinical documentation improvement initiatives include education, process improvements, scheduling changes, electronic query templates, scorecards and measurement. The result: improved clinical documentation, quality of care, charge capture, queries and revenue.

Our Approach

More than 21 years ago, Novia pioneered the creation of a clear approach for care management initiatives under capitation. Today we continue to work with hospitals and healthcare systems to transform their care delivery across the continuum.

A clinician oversees every client project, and every project team comprises a project director responsible for ongoing client communication as well as subject-matter experts with immense knowledge and healthcare consulting experience. We begin each project with an assessment phase to identify opportunities to improve costs and efficiencies. We then vet each opportunity with you and together we prioritize the opportunities and determine the project plan to achieve the results. Once agreed, we move into implementation phase.

All along, we remain focused on our core tenets

1. We do good client work...every time
2. We assemble strong teams
3. We motivate our people for exceptional performance
4. We operate our business in a manner that ensures your future and ours

Client Benefits



Reduce write-offs



Minimize denials



Improve reimbursement



Engage physicians



Reduce costs & improve quality



Ready to Talk?

Contact Nancy Lakier today to discuss how Novia Strategies' Care Management Transformation consulting solutions can help your organization succeed.

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