



Care management leaders and staff are facing a New Day. Instead of traditional resource utilization and discharge planning, care management staff now must be able to deliver against new metrics, such as patient throughput, patient occupancy, and discharge milestones.

These changes require new roles, new skills, new responsibilities, new processes, and new performance indicators for all staff involved in care management – case managers, social workers, CDI coders and nurses. Novia’s Care Management Academy ensures your care management staff have the skills, education and training they need to deliver the right care, at the right time, in the right venue, and at the right cost.

Our Approach

Novia’s Care Management Academy brings best practices, key learnings and benchmarks from high-performing hospitals and systems across the nation. The course arms participants with the skills and knowledge they need to deliver care management effectively and efficiently throughout your organization.

Course highlights:

- Curriculum designed and taught by ACMA-certified members
- Customized lessons that address your organization’s goals and individual participants’ competency needs
- Flexible logistics and modular lessons to accommodate organizational needs and schedules
- Live and recorded webinars allow staff to catch up if they miss a session

Two options exist for attending the academy: via our customized webinar series or in-person at your site. Both options enable you to minimize your staff’s time away from their jobs while giving them the opportunity to learn with one another and ask questions specific to your organization.

Client Benefits



Knowledge & skills to deliver safe, efficient care



Understand the changing regulatory environment



Learn how clinical variation impacts the quality & cost of care



Understand how to partner to ensure efficient care transitions



Review future care management department & staff



Practical, hands-on, real-world ideas that can be implemented immediately



Ready to Talk?

Contact Nancy Lakier today to discuss how Novia Strategies’ Care Management Transformation consulting solutions can help your organization succeed.

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