

Second only to non labor costs, workforce expenses account for a significant portion of your operating budget. Although every hospital and system has worked hard to reduce their staffing costs, significant opportunity still exists to improve workforce productivity, streamline processes, optimize your labor budget, and improve employee satisfaction.

We partner with your CNO and nursing supervisors to optimize productivity. Using data, analytics, and peer-appropriate benchmarks, we identify productivity targets that will enable your organization to succeed. We also dig deep into your organization to understand the root causes preventing departments from achieving targets, and then partner with you to break down barriers and implement initiatives that will enable you to close any gaps between current state and targets. The result: a more productive workforce that enables you to optimize your labor budget and improve employee satisfaction.

### Our Approach

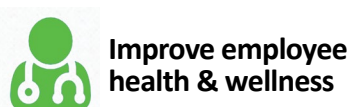
For more than two decades, Novia has partnered with hospitals and healthcare systems to improve their efficiency, quality, and financial health. Today we continue to work with hospitals and healthcare systems to transform their non labor expense management as they face increasing pressure to reduce costs associated with this major cost center.

A clinician oversees every client project, and every project team comprises a project director responsible for ongoing client communication, as well as subject-matter experts with immense knowledge and healthcare consulting experience. We begin each project with an assessment phase to identify opportunities to improve costs and efficiencies. We then vet each opportunity with you and together, we prioritize the opportunities and determine the project plan to achieve the results. Once agreed, we move into implementation phase.

### All along, we remain focused on our core tenets

1. We do good client work...every time
2. We assemble strong teams
3. We motivate our people for exceptional performance
4. We operate our business in a manner that ensures your future and ours

### Client Benefits



#### Ready to Talk?

Contact David Murdock today to discuss how Novia Strategies' Non Labor Expense Reduction consulting solutions can help your organization succeed.

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